

Feedback from Carers and apprentices

Family carer

My sister attended and loved every minute of it. She has got so much from it. Thank you to all the staff.

Family carer

This has been a really delightful experience and so well worthwhile for patients and carers! Warmest thanks you all.

Family carer

Brilliant family day to see what has happened over the past few weeks. My mum –in –law really enjoyed the group and it was great helping her get to know others in our area now that she has moved closer to us. This is a wonderful service and long may it continue. Thanks to all the staff.

Participant

It was great! I certainly did enjoy getting out and meeting new friends. I got a chance to talk to other ladies and gentlemen. It lifted my spirits and did me the world of good.

Day care provider

A great programme for the two ladies I brought and should be repeated as often as possible for more to enjoy and benefit.

Participant

I wish it did not have to end. It was marvellous xxxxxx I wish it could be repeated again please. Thank you.

Lisa Wilkinson – Apprentice

This was the loveliest experiences to have been a part of, Thank you so much.

Elaine – Apprentice

Have enjoyed my time at the course, it has been very useful in my work for my residents, learning the skills of reminiscence! Keep up the good work girls. Love Elaine

Julie – Apprentice

Such a worthwhile and beneficial course. Very important for the participants and emphasises the importance in their memories. I will take the skills and knowledge gained and share with other activity co-ordinators and residents in my care home. Enjoyable course that made learning fun. :(I throughouly enjoyed the experience and feel I really have learnt a lot. I will really miss the guys! I hope when I am that age that people like you and Audrey will give me the same opportunity as just watching their smiles as they reminisced and how happy they were with seeing final products such as the pics and the book (which was amazing) melted my heart time and time again. I felt extremely emotional at having to say goodbye to everyone. You are doing an amazing job at valuing the individual and seeing the "person" not their "dementia" Keep up the good work girls and keep smiling :) I hope our paths will cross again in the near future

Angela, Dorothy & Irene – Apprentices

It has been a wonderful experience, best course we have ever been part of. Thursdays are not going to be the same. Thank you so much for all your ideas. xxx

Family carer

John made his appreciation card for Katrina and said “thank you so much for an excellent course – especially the entertainment and the hospitality. In a letter with a donation for RNNI “Thanks for an excellent course which we have both enjoyed. Small donation enclosed towards all your costs. Good Wishes

Family carer – at family day he spoke for the group

“I would like to say a word of thanks on behalf of all us who came. I have been here right throughout and would like to thank obviously Katrina & Audrey who came and presented the whole thing to us and made it so thoroughly enjoyable - it wasn't like doing a morning of hard work – we were probably very tired when we got home but that was probably splitting our sides laughing.

To those who are called apprentices, you are very well trained apprentices I can only imagine you will go away from this with first class honours. Thank you for the spread today it was delicious it was worthwhile coming for that alone. To all the work you have done, particularly putting these books together. It's lovely to go away from something like this with a permanent memory of it. We can now seriously say do you mind the time and we will mind it. These have been great get togethers on a Thursday morning and thanks to you all who had any part of it and thank you to those who came and got the good out of it and I can only feel sorry for those who didn't come.”